



5-Day Curriculum w/Feasibility

	Monday	Tuesday	Wednesday	Thursday	Friday
7am		Morning buddy system / AM rotation			
8am	Who & why we're here/ Facility tour / Summary of daily events	Meal prep and delivery / Breakfast hot topics		Communicating groom instructions / Bathing	Job Descriptions / On-boarding / HR documents
9am	Orientation checklist / Stress signals / Body language	Tough client conversations / Long-term, breed and age-specific topics		Bathing / Cattery care topics	Staff selection / Training / Retention by department
10am	Healthy Care Program / Records, ERFs & contracts			Daycare-specific care & health topics	Bonus structures / Commission agreements
11am	Documentation of appetite, elimination and feedings / Walk-thru / Medication protocols	Lunch		Lunch	Staffing-to-volume (by department)/ Software & sales tracking/ KPIs
12pm		New clients & add-on sales / Building current clients	Pet intro & exit evaluations/ Belonging inventories	Staff Meeting	Lunch
1pm	Lunch & Learn w/Jenn	Reservation Specialist	Daycare group selection / Evaluations	Enrichment, fitness & training	Occupancy / Pricing / Chart of Accounts
2pm	Manager meeting			TLC Play - the daycare alternative	Client-led topics
3pm	In-wall vac system / Chemicals / Room service	Emergencies / After-hours client care / Vet care & consults / Changes in behavior or health	Lunch	Advertising other / Report cards & parties/ Marketing	Feasibility with AI at Turnkey
4pm	Product & equipment needs / Suggestions for set-up		Checking in & out a pet (Office) / Client info forms	Daycare exit evaluation / Bring group to close	Feasibility with AI at Turnkey
5pm			Client intro & exit interactions (Lodging)	Dinner with Lockers	
6pm			Meal prep and delivery / Dinner hot topics		
7pm			Lodging chores / Facility maintenance		
8pm			Final rotation / Closing topics		